

Our Actions to Fight COVID 19

Given the concern about coronavirus (COVID-19), we want to give you an update on the steps we're taking to help protect our customers, staff, and community. We look to be thorough, vigilant, and compassionate.

- **“Touch Free” Payment Methods:** We have updated our POS system with reduced contact screens that include payment methods such as contactless credit cards, chip, and Apple Pay.
- **Order Ahead “Pick Up” and Delivery Options:** We have included more drink and food options to our online menus, and added order ahead “pick up” and “delivery” links to our website. We have partnered with Caviar, Uber Eats, and DoorDash for delivery.
- **Disinfection:** We have increased the frequency of disinfecting all cafe surfaces, door handles, monitors, check-out registers, and high frequency contact locations. This is measured and tracked by designated cafe managers.
- **Personal Hygiene Vigilance:** We're ensuring constant hand-washing and glove protocol, and doubling down for extra diligence.
- **Disinfectant for Customers:** Hand sanitizer will be available for customers where they place orders. We will also have sanitizing wipes available for sanitizing chairs, tables, and work areas.
- **Communication:** We are keeping an open dialogue with staff and customers, and ensuring that those who show signs of fever or respiratory illness can stay home and self monitor.
- **We continue to stay informed:** We will continue to monitor updates and communications from the Centers for Disease Control (CDC), the National Restaurant Association, and take all recommended precautions communicated through recognized authorities.

